

## Public grievance form

**Reference No:** *(to be completed by Moldelectrica)*

**Received by:** \_\_\_\_\_

**Date of initial response:** \_\_\_\_\_

**Solved by:** \_\_\_\_\_

**Full Name:**

*(to be completed by the person lodging the complaint)*

Note:

*you can remain anonymous if you prefer or request not to disclose your identity to the third parties without your consent*

**My first name:** \_\_\_\_\_

**My last name:** \_\_\_\_\_

**Company / position in the company:**

\_\_\_\_\_

**I wish to raise my grievance anonymously  
I request not to disclose my identity without  
my consent**

**Contact Information:**

*(to be completed by the person lodging the complaint)*

*Please mark how you wish to be contacted (mail, telephone, e-mail).*

**By Post:** Please provide mailing address:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**By Telephone:** \_\_\_\_\_

**By E-mail:** \_\_\_\_\_

**Preferred Language for Communication:**

*(to be completed by the person lodging the complaint)*

Moldovan / Romanian

Russian

**Description of Grievance:**

*(to be completed by the person lodging the complaint)*

**What happened? Where and How did it happen?  
What are the results / consequence / impact of  
this issue?**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Date of Grievance:** *(to be completed by the person lodging the complaint)*

One time incident/grievance (date \_\_\_\_\_ DD.MM.YYYY)

Happened more than once (how many times? \_\_\_\_\_)

On-going (currently experiencing problem)

**What would you like to see happening in order to solve this issue?**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_